



## ARE YOU A VICTIM OF HOUSING DISCRIMINATION?

*If you think you have experienced unlawful discrimination in housing you can file a complaint.*



### Complaint Hotline:

**520-306-0938 • [hotline@seriaz.org](mailto:hotline@seriaz.org) • AZ Relay Friendly Business**

Founded in 1994, Sonora Environmental Research Institute, Inc. (SERI) is a local non-profit in Tucson, Arizona working with low-income and minority communities in the Southwest to help protect the environment and improve community health. Through outreach and education, SERI is helping the community eliminate housing discrimination and protect the rights of all in fair housing. For details you can visit [www.seriaz.org/projects/fair-housing](http://www.seriaz.org/projects/fair-housing)

For general inquiries:  
520-321-9488 or [seri@seriaz.org](mailto:seri@seriaz.org)

## How To Recognize HOUSING DISCRIMINATION?

### Under the Fair Housing Act it is Unlawful to:

- Refuse to rent, sell, or negotiate housing,
  - Otherwise make housing unavailable or discourage the purchase or rental of a dwelling,
  - Set different terms, conditions or privileges for sale or rental of a dwelling,
  - Provide a person different or limit privileges in housing services or facilities of a dwelling,
  - Falsely deny that housing is available for inspection, sale or rental,
  - Make an ad of a dwelling that indicates any preference, limitation or discrimination,
  - Impose different sales prices or rental charges for the sale or rental of a dwelling,
  - Use different qualification criteria or applications, or sale or rental standards or procedures,
  - Harass a person,
  - Assign a person to a particular area of a building or neighborhood,
  - Refuse to make a mortgage loan or provide other financial assistance for a dwelling,
  - Refuse to provide information regarding loans,
- and
- Impose different terms or conditions on a loan, such as different interest rates, points, or fees.

### The Fair Housing Act States That It Is Illegal To discriminate In Housing Based On:

- Race
- Color
- National origin
- Religion
- Sex
- Familial status
- Disability

**If You Believe Your Rights Have Been Violated...  
SERI is ready to review your complaint, discuss your concerns and refer you to the proper agency.**

**Keep this information for your records.**

Date you submitted your claim to SERI: \_\_\_\_\_  
(Month/Day/Year)

How you submitted your claim to SERI (check one or more):

- Online at [www.seriaz.org/projects/fair-housing](http://www.seriaz.org/projects/fair-housing)
- Emailed to [hotline@seriaz.org](mailto:hotline@seriaz.org)
- Mailed to SERI's P.O. Box

If you have not heard from SERI within 24 hours from the date you sent your claim, you may contact SERI to inquire about the status of your complaint.

# FILE A COMPLAINT

We will respond within 1 business day and refer your complaint to the proper agency.

To submit your claim online visit [www.seriaz.org/projects/fair-housing](http://www.seriaz.org/projects/fair-housing)

To submit your claim by email fill out this PDF and email it to [hotline@seriaz.org](mailto:hotline@seriaz.org)

To submit your claim by mail print this PDF and mail it to SERI's P.O. Box

**First Name**

**Last Name**

**Phone (XXX) XXX-XXXX**

**Email Address**

**A short description of the problem**

**Why do you think this is happening to you?**

**FROM:**

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**PLACE  
POSTAGE  
HERE**

**MAIL TO:  
Sonora Environmental Research Institute  
P. O. Box 65782  
Tucson, AZ 85728**

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